



CLIENT ADVISORY LETTER 2022
November 22, 2022

NRC Emergency Response Telephone Number Change

Dear Valued Customer,

Please be advised that National Response Corporation (NRC) has a new toll-free emergency response telephone number that will directly connect you with our International Operations Center. Please note our new Emergency Response Contact details:

REPORT SPILLS TO:
NRC International Operations Center (IOC)
24-HOUR EMERGENCIES
+1 877 880-4672 (Within US)
International Calls continue to use:
+1 631 224-9141 Ext. 0

Fax: +1 631 224-9086
E-Mail: iocdo@nrcc.com

The new main line: 1-877-880-4672 will replace all other current 800 emergency response telephone numbers being used, with effect from today in order to improve communication. The main emergency response telephone number +1-631-224-9141 remains unchanged. Please, kindly update your contact information and we look forward to serving you as usual with the new telephone number.

Enclosed please find updated NRC WA Plan Notification Placard and Field Guide documents which should be posted on board your vessels in a visible and accessible location while the vessel is in Washington State waters. Please note Washington Department of Ecology (WDOE) field inspectors may board your vessel and hold a notification drill at any time while your vessel is in Washington State waters. The WDOE requires the attached Notification Placard and Field Guide document to be readily accessible to the crew, otherwise the WDOE may levy a civil penalty fine. For easy access and quick reference, NRC recommends the NRC WA Plan Notification Placard and Field Guide document be placed inside the front cover of your vessel's Federal Vessel Response Plan should an emergency or incident occur.

Taking this opportunity, we would like to thank you for your continued support. We value your business and continue our dedication to delivering the best and most comprehensive environmental and emergency response services available.

Please let us know if you have any questions regarding this change by contacting clientservices@nrcc.com or via telephone at +1 (631) 224-9141.

Sincerely,

Michael Reese
Senior Vice President